

# ONLINE BUYBACK

## How online buyback benefits students

- Students can maximize savings
- Students can sell books back at any time and from any place
- Students will receive emails with the qualifying titles and quoted amounts
- Students choose preferred payment method
- Students have free shipping back to BNC Services

*Buyback services are provided by MBS Service Company, LLC.*

Buyback is an important part of the course material savings cycle. Your school can ensure every student has access to a convenient buyback option accessible from anywhere.

Online Buyback allows your students to sell their books back from the comfort of their home. They simply create a quote, print a free shipping label, and choose to receive their buyback money via PayPal™ or a check in the mail.

If you have an online bookstore with Barnes & Noble College, this service is already set up. Additionally, you can promote the service to your students with our free marketing materials, including a walk-through video to guide students through the process.

## How does Online Buyback work?

All students have to do is:

1. Create a buyback quote by going to the “Sell your textbooks” page in the virtual bookstore.
2. Log into the same account used to order books and follow the step-by-step instructions to create a buyback quote.
3. Print the buyback quote and a prepaid shipping label.
4. Ship the books to the distribution facility in Columbia, Missouri.
5. Choose whether to receive buyback money via PayPal or a check in the mail.

Students can sell their books any time. The best time to initiate buyback is 14 days prior to the end of class through 14 days after classes have ended. During that time, students can also take advantage of Guaranteed Buyback on their eligible titles.

Guaranteed Buyback titles were marked “Guaranteed Buyback” on the product page when students ordered textbooks from the virtual bookstore. These prices typically exceed wholesale pricing and provide students with significant savings.





When students receive their buyback quote from BNC Services, it will display the titles they purchased from your school's virtual bookstore that have a buyback value, including their Guaranteed Buyback titles. Students can enter additional ISBNs from books purchased elsewhere to determine if those titles also have a buyback value and then choose to add them to their quote. Once the quote has been finalized and printed, students can print their prepaid shipping label to mail their books back to us.

Upon receipt of the buyback shipment, an email is sent to the student advising them their package has arrived. A second email is sent upon our opening of the package, and a third email is sent when the check for the value of the books is mailed or a PayPal payment has been issued to the student's account after the books have been inspected and determined to be in acceptable condition.

As a reminder, one week prior to the completion of each course and on the last day of class, students will receive an automated buyback email that includes titles and buyback values, prompting them to log in to the virtual bookstore to confirm their quote.

### Student benefits of Online Buyback

1. The ease and convenience of Online Buyback lets students sell their books on their terms, whether they're on campus or enrolled in a distance program.
2. Students get paid competitive prices and ship their books for free.
3. Peak buyback times coincide with the end of term, but students can sell their books back whenever they choose.
4. Students can sell back eligible books that weren't originally bought from the virtual bookstore.

### Acceptable textbook conditions

Generally acceptable:

- Notes written in the margins
- Highlighting, from a little to a lot
- Typical wear and tear
- Rounded corners
- Scrapes and scratches
- Faded cover art
- Creased pages

### Unacceptable book conditions:\*

- Water damage
- Missing, torn or loose covers
- Loose leaf
- Broken spine
- Writing on spine
- Missing pages
- Workbooks with writing on more than five pages
- Excessive highlighting

*\*Books in unacceptable condition are not eligible for buyback and are either discarded or sent back to the last owner.*